*Use Case №2:* Create an account  
*Primary Actor*: User  
*Pre Condition*: Installed browser and active internet connection   
*Main scenario*:

1. User initiates browser
2. User specifies web address for accessing the CRM
3. User goes to “Create an account” ( “Създай акаунт” )
4. User types an existing e-mail address
5. User types password
6. User retypes password
7. User agrees with terms of service
8. User selects “Sign up” ( “Запиши се” )
9. Refer user to next chapters section “User Screens”
10. An message is displayed on top of the page “Welcome! You have signed up successfully.” ( “Добре дошли! Вие се регистрирахте успешно.” )
11. System does authentication

*Alternate scenario:*

4.1 User writes already existing e-mail address

4.1.1 Prompt the user that he typed already existing e-mail address

4.1.2 Allow him to retype e-mail address

4.2 User password and repeat password don’t match

4.2.1 Prompt the user that he typed different passwords

4.2.1 Allow him to retype passwords